

**Minutes of the PPG Meeting Held at Haughton Thornley Medical Centre,  
Thornley Street, Hyde, SK14 1JY  
29 March 2012**

**Present:**

Bill Burgoine (Chairman)	Yvonne Bennett (Secretary)	
Patrick Jordan (Treasurer/Practice Manager)	Margaret Rickson	Dr Amir Hannan
Moya Berry	Don Hunter	Dorothy Burgoine

**Apologies:** Ingrid Brindle, Gill Anderton, Christina Howard

**1. Welcome:**

The Chairman welcomed everyone to the meeting

**2. Minutes of the Last Meeting:**

The minutes were agreed as being correct.

**3. Change of name**

To avoid confusion the name of the PPG has now been changed to Thornley House PPG as Haughton Vale now have their own PPG

**4. Events update**

24 February was the CPR training day. It was a great success mainly to the hard work of Geoff Pogson, Lead Resuscitation Officer from Tameside NHS Foundation Trust. 118 in all learnt the 'hard and fast' method as in the Vinnie Jones advert. This including 36 children aged from 10-13 (mostly St George's Primary) and 10 students from Clarendon College. Children and students were given a certificate of attendance and younger children also received a healthy lunch box snack

23 March saw members of the Patient & Public Awareness Group meet with patients from both surgeries and Riverside Nursing Home and Dr Ben Brown to hear their views about Record Access. The group consisted of members of the National Information Governance Board, Connecting for Health and from the Department of health. Following lunch and further talks there was a Q&A session with patients giving the answers and their viewpoints. Visitors then left to go to Riverside Nursing Home to see the working of Records Access within the home. Nurses receive special training in all aspects including confidentiality, security issues and an audit trail which shows who has looked at the records and why

April is Bowel Cancer awareness month. The PPG is looking at the possibility of an Awareness Session to be held at Thornley House. This is yet to be confirmed.

**5. LINK update**

Tameside LINK are holding a public meeting this evening around the subject of Care Homes in Tameside. This is to be held at Dukinfield Town Hall tonight (29<sup>th</sup> March) at 6:30 pm, and a number of care homes from the Tameside area will have stalls and information on their particular establishments.

Invitations to all LINK members have been sent out and members of the public are also invited. Everybody will be given opportunity to say what they expect of care homes and to relate their own or a relative's experiences. LINK will collate all the information provided and send the analysis to all attendees and to the relevant staff of Tameside Council who deal with Care Homes.

## **6. AOB**

In response to the question from some patients regarding the possibility of patients from Thornley House taking up available appointments at Haughton Vale and vice-versa, Mr Jordan stated that the main problem is that although both are one Medical Practice, they are in different areas and therefore use different local services e.g. District Nurses etc. and it would prove very difficult to manage.

The Practice Manager informed the meeting that the Practice is now working on a new appointment system hopefully to be running from June or July. This will hopefully mean an end to the mass of phone calls being made from 8.30 as people try to book appointments, visits or telephone conversations. This will also solve the need for people wanting to use both surgeries depending on where appointments are available.

## **9. How to Contact the PPG**

You can email us at [htmcppg@gmail.com](mailto:htmcppg@gmail.com). We also have our own page on the Practice Website [www.htmc.co.uk/pages/pv.asp?p=htmc4](http://www.htmc.co.uk/pages/pv.asp?p=htmc4) (why not include this in your favourites?) At the bottom of the page is a box where you can make a comment. You could also write your comments and leave them in an envelope, addressed to the PPG Secretary, with the Practice Receptionists at Thornley House.

**The next meeting is to be held:**

**Thursday 31 May 2012 at 2.00pm  
Haughton Thornley Medical Centre  
Thornley House  
Thornley Street  
Hyde  
SK14 1JY  
0161-367 7910**